

FOR IMMEDIATE RELEASE

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CITY'S WATER CUSTOMER SERVICE RELOCATING

City Hall will house one-stop-shop for bill-pay and questions

Effective Wednesday, Oct. 14, the City of Beaumont's Water Customer Service Department will be conveniently located at City Hall. Previously, customers would have to contact customer service by phone or visit the office at 1350 Langham Road to resolve any questions or issues. Now, customer service will be located just steps away from the cashier's office, which is still located on the first floor of City Hall at 801 Main St. The new offices are also conveniently accessible by public transit. Citizens who do call Water Customer Service will no longer be greeted by a phone tree. Callers will now be assisted by the next available clerk.

For more information on the city's water customer service program, call 409-866-0023, or visit www.cityofbeaumont.com.